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ePCR Software Revolutionizes Incident Documentation with Secure, Offline-First Reporting Platform

Modern Cloud-Based Solution Empowers EMS, Schools, Workplace Safety Teams, and Event Medical Organizations to Document Incidents Anywhere

ST. CLAIR SHORES, Michigan – ePCR Software, a leading provider of electronic incident documentation solutions, announced today the continued expansion of its innovative reporting platform designed to help organizations replace paper-based reporting with a secure, efficient, and highly customizable digital solution. Built with an offline-first architecture, ePCR Software enables users to document incidents and patient encounters from virtually any location, regardless of internet connectivity.

"What I'm most proud of about ePCR Software is that it was built around the realities responders face in the field," said Salvatore Krupa, lead developer for ePCR Software. “Emergencies don't wait for a strong internet connection, and documentation shouldn't depend on one either. From day one, we've focused on creating a system that responders can rely on wherever they are, knowing their work is safe and will be there when they need it."

As organizations face increasing demands for accurate reporting, regulatory compliance, and operational efficiency, ePCR Software delivers a modern Progressive Web App (PWA) that works across desktops, tablets, and mobile devices without requiring app store downloads or complex software installations. The platform provides an intuitive user experience while ensuring sensitive information remains protected through enterprise-grade security and encrypted user access.

Designed for a wide range of organizations, including campus EMS agencies, event medical and public safety providers, volunteer EMS services, workplace safety teams, athletic trainers, K-12 schools, community health programs, recreation departments, and industrial organizations, public safety teams, amusement park public safety and EMS services, ePCR Software offers the flexibility needed to support diverse reporting requirements while maintaining a consistent and user-friendly workflow.“

“Our mission is to make incident documentation faster, easier, and more accessible for organizations of every size,” said Scott VanCoppenolle, Senior Vice President and co-founder of ePCR Software. “Whether responding to a medical emergency on a college campus, assessing potential safety issues, documenting a workplace injury, supporting a sporting event, or managing student health and safety incidents, teams need a reporting solution they can rely on, and organizations need a tool to provide insight and detailed documentation of potential safety and liability issues . ePCR Software delivers that reliability while reducing administrative burden and improving data quality.”

Key platform capabilities include:

• Offline-first reporting that continues to function without internet connectivity

• Browser-based deployment with no software installation required

• HIPAA-conscious security architecture and encrypted user authentication

• Role-based access controls for administrators, supervisors, and responders

• Customizable forms, reports, workflows, and conditional field logic

• White-label branding options, including logos, colors, and organization-specific customization

• Multi-language support and configurable organizational settings

• Complete audit trails and user activity tracking

• Cloud synchronization and centralized record management

• Rapid deployment with automatic updates and minimal IT overhead

Unlike traditional reporting systems that often require dedicated hardware, software installations, or continuous connectivity, ePCR Software's Progressive Web App (PWA) architecture allows organizations to deploy quickly and scale efficiently. From small volunteer teams to multi-site operations, users can access the platform through any modern web browser while maintaining a seamless experience across devices.

The platform's customization capabilities enable organizations to tailor forms, workflows, branding, and reporting processes to meet their specific operational requirements without custom software development. This flexibility allows ePCR Software to serve a broad range of industries while maintaining a streamlined user experience.

As digital transformation continues to reshape healthcare, public safety, education, and workplace safety operations, ePCR Software remains committed to helping organizations modernize their documentation processes, improve compliance, and gain greater visibility into operational data through secure, accessible reporting technology.

About ePCR Software

ePCR Software is a cloud-based incident reporting and electronic patient care documentation platform designed for EMS agencies, workplace safety programs, schools, athletic programs, event medical providers, and community health organizations. Through its offline-first architecture, customizable workflows, and secure web-based deployment, ePCR Software helps organizations streamline documentation, improve reporting accuracy, and eliminate the limitations of paper-based reporting systems.

Media Contact

Scott VanCoppenolle

St.Clair Shores, Michigan

Phone: (833) 442-7331

Email: svancoppenolle@epcrsoftware.com

Website: epcrsoftware.com

Facebook: facebook.com/epcrsolutions

LinkedIn: linkedin.com/company/epcr-solutions/